

# Certification Framework & Syllabus

## Scheme Details

|   |                                       |                                     |           |
|---|---------------------------------------|-------------------------------------|-----------|
| <b>Certification Title:</b>             | ISO 27001 Certified ISMS Lead Auditor |                                     |           |
| <b>Unique Certification Identifier:</b> | CIS LA                                | <b>Language:</b>                    | EN        |
| <b>Certification Level:</b>             | Advanced                              |                                     |           |
| <b>Links to other qualifications:</b>   | Part of the ISO 27001 Pathway         |                                     |           |
| <b>Date of certification Review:</b>    | June 2020                             | <b>Planned date of next review:</b> | June 2021 |

## Description

Lead Auditor certification is designed to assess the delegates’ knowledge and skills required to conduct second-party (supplier) and third-party (external and certification) audits. This certification supports delegates in building their Lead Auditor career, leading a team of auditors and achieving compliance.

## Target Audience & Opportunities

This Lead Auditor certification is ideal for anyone involved in, or responsible for auditing, such as:

- Business managers
- Compliance managers
- IT managers
- Quality managers
- Project managers
- Risk managers
- Operations managers
- Supply Chain and Procurement managers
- Business Continuity managers
- Emergency Planners
- Information Security managers
- ISO 22301 or ISO 27001 lead auditors
- IT and other staff, including HR, legal and business users.

This certification is aimed at people who want to achieve a globally recognised lead auditor qualification to further their careers, and at managers who are responsible for the implementation and maintenance their specific discipline.

## Prerequisites, Entry Requirements & Restrictions

There are no formal entry requirements. This is a Lead Auditor certification, and it assumes that delegates have a basic knowledge of the relevant subject specific discipline module they intend to select, gained either through practical experience, reading the standard, or by achieving the ISO 27001 Certified ISMS Foundation or ISO 27001 Certified ISMS Lead Implementer certification.

# Syllabus

## Scope of Certification

The aim of this certification is to verify the delegate’s understanding of the audit processes that are used by Certification Bodies to audit a Management System for conformance as well as their skills and knowledge to apply an audit procedure according to an ISO management system standard.

Delegates must be able to understand how to use Audits to monitor conformance of a MS and ISO MS Standard, with relevant laws, regulations and contracts, as well as consistent implementation and effective and continual improvement of the MS.

## Levels of Knowledge and Assessment

The learning objectives and outcomes in this certification have been designed to develop both low-level and high-level thinking skills. The level of knowledge the candidate must attain to achieve each learning objective is indicated by cognitive levels or k-levels which are:

- Cognitive level 1 (k-level) – Remember
- Cognitive level 2 (k-level) – Understand
- Cognitive level 3 (k-level) – Apply
- Cognitive level 4 (k-level) – Analyse

## Learning Objectives and Outcomes

This qualification consists of a number of learning objectives and outcomes, which each delegate needs to be able to do in order to achieve certification.

|      | Learning Objectives   | Cognitive Level |
|------|---|-----------------|
| LO01 | Explain the purpose and principles of process-orientated auditing.  | 2               |
| LO02 | Explain the purpose and relevance to auditing of ISO 19011 and ISO 17021.   | 2               |
| LO03 | Explain how management systems standards such as ISO 27001 and ISO 22301 are used as audit criteria.  | 3               |
| LO04 | Explain how the audit process is used in 1st, 2nd and 3rd party audits.   | 3               |
| LO05 | Explain how to establish and maintain an audit programme.   | 3               |
| LO06 | Plan, conduct, report and follow up an audit.   | 4               |
| LO07 | Select and lead an audit team.  | 3               |
| LO08 | Manage communications with the MS audit client.   | 4               |
| LO09 | Explain the specifics of applying the generic audit process to auditing an ISO MS for conformance with the ISO Annex SL aspects of a requirements standard. | 3               |
| LO10 | Recall ISO Annex SL terms and definitions.  | 1               |
| LO11 | Plan, conduct, report and follow-up an audit of an ISO MS for conformance with ISO Annex SL.  | 3               |
| LO12 | Identify examples of evidence of conformity/nonconformity with ISO Annex SL   | 2               |
| LO13 | Apply observation and active listening skills in the context of a ISO MS ISO Annex SL audit.  | 3               |

## Syllabus

|             | <b>Learning Objectives</b>   | <b>Cognitive Level</b> |
|-------------|--|------------------------|
| <b>LO14</b> | Write nonconformities of intent, implementation and effectiveness against relevant clauses of ISO Annex SL.        | <b>4</b>               |
| <b>LO15</b> | Identify inconsistencies in the ISO MS and write them as nonconformities against relevant clauses of ISO Annex SL. | <b>3</b>               |
| <b>LO16</b> | Select and lead an ISO Annex SL MS audit team.   | <b>3</b>               |
| <b>LO17</b> | Understand the audit process used by certification bodies.   | <b>2</b>               |
| <b>LO18</b> | Understand an overview of the structure and requirements of ISO 27001.   | <b>2</b>               |
| <b>LO19</b> | Use audits to monitor conformance.   | <b>4</b>               |
| <b>LO20</b> | Apply continual improvement of the ISMS.   | <b>3</b>               |
| <b>LO21</b> | Recognise the purpose and benefits of the audit.   | <b>2</b>               |
| <b>LO22</b> | Recognise the role of auditors and standards in audits.  | <b>2</b>               |
| <b>LO23</b> | Define common audit terms.   | <b>1</b>               |
| <b>LO24</b> | Understand and apply the principles of effective ISMS auditing.  | <b>3</b>               |
| <b>LO25</b> | Use the critical skills required for performing an ISMS audit.   | <b>3</b>               |
| <b>LO26</b> | Understand the importance of observing and listening in ISMS audits  | <b>2</b>               |
| <b>LO27</b> | Conduct an ISMS audit follow-up.   | <b>4</b>               |
| <b>LO28</b> | Understand the competence and evaluation of auditors.  | <b>2</b>               |
| <b>LO29</b> | Understand and use accredited certification audit specifics.   | <b>3</b>               |
| <b>LO30</b> | Select and lead an ISMS audit team.  | <b>3</b>               |
| <b>LO31</b> | Manage communications with the ISMS audit client.  | <b>3</b>               |
| <b>LO32</b> | Understand and apply how the audit process is used in first-, second- and third-party audits.                      | <b>3</b>               |
| <b>LO33</b> | Establish, maintain and analyse an ISMS audit programme.   | <b>4</b>               |
| <b>LO34</b> | Plan, conduct, report and follow up on an ISMS audit.  | <b>3</b>               |
| <b>LO35</b> | Use best-practice audit methodology based on ISO 19011.  | <b>3</b>               |
| <b>LO36</b> | Understand what the audit criteria are for lead-audit of an ISMS   | <b>4</b>               |
| <b>LO37</b> | Understand how to audit IS risk assessment.  | <b>3</b>               |
| <b>LO38</b> | Understand how to audit IS controls.   | <b>3</b>               |
| <b>LO39</b> | Apply observation skills in auditing an ISMS .   | <b>3</b>               |
| <b>LO40</b> | Understand how to audit against the clauses of the ISO 27001 standard .  | <b>3</b>               |

# Examination

## Grading System

The following weighting will apply in the examination:

|      | Learning Objectives  |      |
|------|--|------|
| LO01 | Explain the purpose and principles of process-orientated auditing  | 2,5% |
| LO02 | Explain the purpose and relevance to auditing of ISO 19011 and ISO 17021   | 2,5% |
| LO03 | Explain how management systems standards such as ISO 27001 and ISO 22301 are used as audit criteria  | 2,5% |
| LO04 | Explain how the audit process is used in 1st, 2nd and 3rd party audits   | 2,5% |
| LO05 | Explain how to establish and maintain an audit programme   | 2,5% |
| LO06 | Plan, conduct, report and follow up an audit   | 2,5% |
| LO07 | Select and lead an audit team  | 2,5% |
| LO08 | Manage communications with the MS audit client   | 2,5% |
| LO09 | Explain the specifics of applying the generic audit process to auditing an ISO MS for conformance with the ISO Annex SL aspects of a requirements standard | 2,5% |
| LO10 | Recall ISO Annex SL terms and definitions  | 2,5% |
| LO11 | Plan, conduct, report and follow-up an audit of an ISO MS for conformance with ISO Annex SL  | 2,5% |
| LO12 | Identify examples of evidence of conformity/nonconformity with ISO Annex SL  | 2,5% |
| LO13 | Apply observation and active listening skills in the context of a ISO MS ISO Annex SL audit  | 2,5% |
| LO14 | Write nonconformities of intent, implementation and effectiveness against relevant clauses of ISO Annex SL   | 2,5% |
| LO15 | Identify inconsistencies in the ISO MS and write them as nonconformities against relevant clauses of ISO Annex SL  | 2,5% |
| LO16 | Select and lead an ISO Annex SL MS audit team  | 2,5% |
| LO17 | Understand the audit process used by certification bodies.   | 2,5% |
| LO18 | Understand an overview of the structure and requirements of ISO 27001.   | 2,5% |
| LO19 | Use audits to monitor conformance.   | 2,5% |
| LO20 | Apply continual improvement of the ISMS.   | 2,5% |
| LO21 | Recognise the purpose and benefits of the audit.   | 2,5% |
| LO22 | Recognise the role of auditors and standards in audits.  | 2,5% |
| LO23 | Define common audit terms.   | 2,5% |
| LO24 | Understand and apply the principles of effective ISMS auditing.  | 2,5% |
| LO25 | Use the critical skills required for performing an ISMS audit.   | 2,5% |
| LO26 | Understand the importance of observing and listening in ISMS audits  | 2,5% |
| LO27 | Conduct an ISMS audit follow-up.   | 2,5% |
| LO28 | Understand the competence and evaluation of auditors.  | 2,5% |
| LO29 | Understand and use accredited certification audit specifics.   | 2,5% |

|             |  |             |
|-------------|--|-------------|
| <b>LO30</b> | <b>Select and lead an ISMS audit team.</b>   | <b>2,5%</b> |
| <b>LO31</b> | <b>Manage communications with the ISMS audit client.</b>   | <b>2,5%</b> |
| <b>LO32</b> | <b>Understand and apply how the audit process is used in first-, second- and third-party audits.</b> | <b>2,5%</b> |
| <b>LO33</b> | <b>Establish, maintain and analyse an ISMS audit programme.</b>                                      | <b>2,5%</b> |
| <b>LO34</b> | <b>Plan, conduct, report and follow up on an ISMS audit.</b>   | <b>2,5%</b> |
| <b>LO35</b> | <b>Use best-practice audit methodology based on ISO 19011.</b>                                       | <b>2,5%</b> |
| <b>LO36</b> | <b>Understand what the audit criteria are for lead-audit of an ISMS</b>                              | <b>2,5%</b> |
| <b>LO37</b> | <b>Understand how to audit IS risk assessment</b>  | <b>2,5%</b> |
| <b>LO38</b> | <b>Understand how to audit IS controls</b>   | <b>2,5%</b> |
| <b>LO39</b> | <b>Apply observation skills in auditing an ISMS</b>  | <b>2,5%</b> |
| <b>LO40</b> | <b>Understand how to audit against the clauses of the ISO 27001 standard</b>                         | <b>2,5%</b> |

## Assessment method

Delegates must undergo the following assessment to demonstrate meeting the learning objectives:

|                                  |                 |
|----------------------------------|-----------------|
| <b>Assessment method:</b>        | Online          |
| <b>Assessment type:</b>          | Multiple choice |
| <b>Duration</b>                  | 90 minutes      |
| <b>Pass mark required:</b>       | 26/40           |
| <b>Pass percentage required:</b> | 65%             |

## Examination Conditions

The candidates must be familiar with and agree to following conditions before starting the exam.

- The examination consists of multiple choice questions.
- The number of correct answers for every question is indicated.
- Each correctly answered question results in 1 point; 40 points can be achieved at maximum.
- A wrong answer is awarded 0 points.
- To pass 65% must be achieved to pass the examination.
- The duration of the examination is 90 minutes.
- Questions during the examination are not permitted and may not be answered.
- It is not allowed to use books, papers, mobile phones or other materials and devices, unless explicitly allowed by the proctor.
- The participants are not allowed to talk to each other during the examination.
- Taking notes is only allowed on the paper provided by the proctor. The notes must be submitted after finishing the exam.
- It is strictly forbidden to take screenshots or pictures of the examination questions.
- Copying or spreading of examination contents and questions is strictly forbidden.
- It is strictly forbidden to disclose any information about the examination questions to any third party.
- After finishing the examination, the result will be displayed automatically.
- Results will be communicated via email within one week of the examination.
- Participants are not permitted to use the toilet during the examination.
- The exam may be submitted before the end of the test.
- Participants must leave the test area after submission of the examination.
- Photo identification for verifying the identity (identity card, passport, driving licence) must be presented.
- Any breach of the exam conditions results in immediate termination of the exam. The exam results will be discarded. The participant will not be able to continue the exam. The exam fee will not be refunded.

## Granting of the certification

The certification is granted based on the examination results.

Suspension and withdrawal of certification occurs when the certification has been obtained in an unfair examination procedure using fraudulent examination practices by the participant and/or the proctor.

Reducing or expanding the scope of the certification is not intended.

## Recertification

Recertification shall be based upon changes in regulatory requirement or normative documents. All certificates issued include, in the title or elsewhere, unambiguous reference to the revision level of the normative document on which the certification is based. The certification will remain valid for the version of the normative or regulatory document against which it was issued but will not be valid for any future iterations. Persons wishing to update their existing certification will need to resubmit to examination against the new iterations.